

MPIS

BILLING GUIDELINE

cprhospital.moh.gov.my/#/login



MEDICAL PROGRAMME INFORMATION SYSTEM

Bahagian Perkembangan Perubatan

Account Login

Sign In

[Forgot password ?](#)


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Site is best used with
Google Chrome v76+, Opera v62+, Mozilla FireFox v68+ and Microsoft Edge v42+

Log in user name & password

Inbox - f.jiana@moh.gov.my - l x | HRMIS2.0 - Pengurusan Peruba x | CPRC Hospital System x +

cprchospital.moh.gov.my/#/login



MEDICAL PROGRAMME INFORMATION SYSTEM

Bahagian Perkembangan Perubatan

Account Login

Username

Sign In

[Forgot password ?](#)

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Site is best used with
Google Chrome v76+, Opera v62+, Mozilla Firefox v68+ and Microsoft Edge v42+

Activate Windows
Go to Settings to activate Windows.

Type here to search

25°C Mostly sunny 8:11 AM 28/10/2025

PROSES

DISCHARGE

Select discharge → click search by ID no patient → click encounter date → click Search

The screenshot displays the CPRC Hospital System interface for patient discharge management. The sidebar menu on the left includes options like 'USER ADMIN', 'OPD', 'BMU', 'ADT MNGT', and 'INPATIENT'. The 'INPATIENT' section is expanded, and the 'Discharge' option is highlighted with a red box and labeled '1'. The main content area shows the 'HOSPITAL BUKIT MERTAJAM' header and the 'ADT MNGT > INPATIENT > Patient Diagnosis & Discharge Summary' breadcrumb. The search filters are set to 'Encounter Date' from '27-10-2025' to '28-10-2025', 'Search By' 'ID NO.', and 'Search' is highlighted with a red box and labeled '4'. The data table below lists patient records with columns for No., Bed No., Patient Name, Encounter Id, Age, Race, Gender, and Encounter Date. The table is filtered to show 'Pending Discharge' status. The bottom of the screen shows the Windows taskbar with the time 8:14 AM on 28/10/2025.

No.	Bed No.	Patient Name	Encounter Id	Age	Race	Gender	A... D...	C...	D...	DOI	E...	Di... D...	Options
1	WAD5-5-ENT-23	RAZEEN AATHIF BIN MUHAMMAD RIZZUAN	HBM-ENC-2500203336	4Y	MELAYU	MALE	28-10-2025 08:04						
2	W8 1-MED-06	HAMID BIN SAID	HBM-ENC-2500203274	73Y	MELAYU	MALE	28-10-2025 06:12						
3	WAD5-2-SURG-08	RATNA ABAPATHY A/L MARIMTHU	HBM-ENC-2500203272	75Y	INDIA	MALE	28-10-2025 04:09						
4	WAD5-2-SURG-06	MOHAMAD SOWAMI BIN JEE @ BAHAROM	HBM-ENC-2500203270	47Y	MELAYU	MALE	28-10-2025 04:03						
5	W11 2-MED-10	YONG SIEW LIN	HBM-ENC-2500203267	61Y	CINA	FEMALE	28-10-2025 02:44						
6	W10 5-ORTHO-23	LIM KOW BAH	HBM-ENC-2500203264	97Y	CINA	MALE	28-10-2025 01:48						
7	W8 5-MED-24	OON TEK HUA	HBM-ENC-2500203259	69Y	CINA	MALE	28-10-2025 02:53						
8	W8 2-SAC	TEOH BOON TONG	HBM-ENC-2500203258	54Y	CINA	MALE	28-10-2025						

Appear patient details → click and tick → click batch update → select date discharge → select discharge type → **Save**

The screenshot displays the CPRC Hospital System interface. The main window shows a list of patients with columns for No., Bed No., Patient Name, Encounter Id, Age, Race, Gender, Admission Date, Discharge Date, and Options. A red box highlights the checkbox in the first row, which is checked. The 'Batch Update' button is also highlighted with a red box. A modal form titled 'Discharge Information' is open, showing the 'Date of Discharge' set to 28-10-2025 and 'Discharge Type' set to Home. The 'Save' button in the modal is highlighted with a red box.

Discharge Information

* Date of Discharge: 28-10-2025

* Discharge Type: Home Transfer Out Death Discharge At Own Risk/DAMA Absconded

Save Cancel

PROSES
BILLING

Select Bil Estimation/Interim → Click search by ID No →
select encounter date → click search → appear patient details → click \$

MPIS HOSPITAL BUKIT MERTAJAM FARAH LIANA BINTI SAIDON

BILLING > PATIENT BILLING > Bill Estimation / Interim Bill Summary

Encounter Date: 01-09-2024 To 28-10-2025 Search By: ID NO. 640611075323 Search

Registered Admitted Pending Discharge Export to PDF Export to Excel

Drag a column header and drop it here to group by that column

No.	Encounter ID	Admissi... Date	Patient Name	ID No.	Age	Location	Billing Catg	Entitlement	Entitlement Level	Entit... Class	Options
1	HBM-ENC-2500203115	27-10-2025 17:44	MAT ISA BIN AWANG	640611075323	61 yr(s)	TRANSFER OUT					

1 - 1 of 1 items

1: Update Entitlement & GL; 2: Bill Estimation / Interim

Activate Windows
Go to Settings to activate Windows.

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8:34 AM 28/10/2025 25°C Mostly sunny

Update entitlement

Click Go Entitlement Setup

The screenshot shows the HRMIS Patient Billing Interim Bill Form interface. A dialog box is displayed in the center, indicating a Business Rule Exception (Code: 100) and a message: "Please update patient entitlement information before proceed billing!". The dialog box has two buttons: "Go Entitlement Setup" (highlighted with a red box) and "Close".

Business Rule Exception, Code: 100
Message: Please update patient entitlement information before proceed billing !

Go Entitlement Setup **Close**

Patient Information

Full Name	MAT ISA BIN AWANG	Nationality	MYS
Encounter ID	HBM-ENC-2500203115	Hospital MRN	HBM-MRN-2400013630
ID No.	640611075323	Patient Classification	CIVILIAN
Date of Birth	11-06-1964	Age	61 Yrs 4 Mths 16 Days
Gender	MALE	Ward	TRANS
Hall	TRANSFER OUT	Pending Discharge Date	27-10-2025 21:50
Bed No.	TRANS-4-06		
Encounter Date	27-10-2025 17:44		

Entitlement Information

Billing Category	Entitlement
Entitlement Level	Entitlement Class
GL Type	Disaster
Police Case	NO

Bill Details Estimation

Charge Code:

Auto Update Interim Bill

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28-OCT-2025 08:42:57 AM | SESSION TIMEOUT IN -42 MIN & -27 SEC | 25°C Mostly sunny | 8:42 AM 28/10/2025

update patient entitlement

selection for billing category → entitlement → entitlement level (wrong selection may affect the charges) → entitlement class → **save** → back

The screenshot displays the MPIS (Medical Practice Information System) interface for Hospital Bukit Mertajam. The user is logged in as FARAH LIANA BINTI SAIDON. The current page is 'BILLING > PATIENT BILLING > Guarantee Letter Summary' for patient MAT ISA BIN AWANG (Patient ID No. 640611075323, Encounter ID HBM-ENC-2500203115). The 'Patient Entitlement' section is active, showing the following details:

- Billing Category: PUBLIC
- Entitlement: AWAM
- Entitlement Level: WARGA EMAS
- Entitlement Class: 3RD CLASS (AC & NON-AC)

The 'Save' button is highlighted in green, and the 'Back' button is highlighted in red. Red arrows point to the dropdown menus for Billing Category, Entitlement, Entitlement Level, and Entitlement Class. The 'Entitlement Level' dropdown is also highlighted with a red box.

At the bottom of the screen, there is a Windows taskbar showing the date and time as 28-OCT-2025 08:46:45 AM, a session timeout warning, and system information including temperature (25°C), weather (Mostly sunny), and time (8:46 AM, 28/10/2025).

back to interim bill form
click **Auto Update Interim Bill**

HOSPITAL BUKIT MERTAJAM

BILLING > PATIENT BILLING > Interim Bill Form
Note: All fields marked * are mandatory

Patient Information

Full Name	MAT ISA BIN AWANG	Nationality	MYS
Encounter ID	HBM-ENC-2500203115	Hospital MRN	HBM-MRN-2400013630
ID No.	640611075323	Patient Classification	CIVILIAN
Date of birth	11-06-1964	Age	61 Yrs 4 Mths 16 Days
Gender	MALE	Hall	TRANSFER OUT
Bed No.	TRANS-4-06	Ward	TRANS
Encounter Date	27-10-2025 17:44	Pending Discharge Date	27-10-2025 21:50

Entitlement Information

Billing Category	PUBLIC	Entitlement	AWAM
Entitlement Level	WARGA EMAS	Entitlement Class	3RD CLASS (AC & NON-AC)
GL Type		Disaster	
Police Case	NO		

Bill Details Estimation

Auto Update Interim Bill

No.	Charge Date	Charge Code	Detail	Charge	Total Charge	Description	Options
					0.00	Exemption:	

28-OCT-2025 08:48:39 AM SESSION TIMEOUT IN 48 MIN & 4 SEC

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25°C Mostly sunny 8:48 AM 28/10/2025

select charge code → click today → select unit → select unit price → click Add

The screenshot displays the MPIS Billing System interface. The top navigation bar includes 'MPIS' and a sidebar menu with categories like 'USER ADMIN', 'BILLING', and 'PATIENT BILLING'. The main content area is divided into sections: 'Entitlement Information' and 'Bill Details Estimation'. The 'Bill Details Estimation' section contains a form with fields for 'Charge Code', 'Charge Date (From)', 'Charge Date (To)', 'Unit', and 'Unit Price'. A red box highlights this form. Below the form is a table with columns: 'No.', 'Charge Date', 'Charge Code', 'Detail', 'Charge', 'Total Charge', 'Description', and 'Options'. The table lists two charges: 'NORMAL BED' and 'Full Blood Count (FBC)'. At the bottom, there is a summary section with 'Bill Amount (A) 21.00', 'Payable Amount (A-B-C-D) 21.00', and 'GL Amount 0.00'. A red box highlights an 'Add' button in the bottom right corner of the form area.

Gender: MALE
Hall: TRANSFER OUT
Ward: TRANS
Bed No.: TRANS-4-06
Encounter Date: 27-10-2025 17:44
Pending Discharge Date: 27-10-2025 21:50

Entitlement Information
Billing Category: PUBLIC
Entitlement: AWAM
Entitlement Level: WARGA EMAS
Entitlement Class: 3RD CLASS (AC & NON-AC)
GL Type:
Disaster:
Police Case: NO

Bill Details Estimation
Auto Update Interim Bill

Charge Code: Renal Profile (RP)
Charge Date (From): 28-10-2025
Charge Date (To): 28-10-2025 Today
Unit: 1
Unit Price: 10.00
Description:
Charge Amount: 10.00

No.	Charge Date	Charge Code	Detail	Charge	Total Charge	Description	Options
1	27-10-2025 - 27-10-2025	10001	NORMAL BED	3.00 * 1	3.00		
2	28-10-2025 - 28-10-2025	LT001	Full Blood Count (FBC)	18.00 * 1	18.00		
					21.00	Exemption:	NO

Bill Amount (A) 21.00
Payable Amount (A-B-C-D) 21.00
GL Amount 0.00
Deposit Amount (B) 0.00
Receipt Amount (C) 0.00
Exemption Amount (D) 0.00

28-OCT-2025 08:51:04 AM SESSION TIMEOUT IN -50 MIN & -33 SEC
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25°C Mostly sunny 8:51 AM 28/10/2025

Insert charge code → Click **Submit**

The screenshot shows the HRMIS Login Page interface. The browser address bar displays `cprchospital.moh.gov.my/#/app/bill-invoice-estimate/edit`. The left sidebar contains navigation options such as USER ADMIN, OPD, BMU, ADT MNGT, WARD MNGT, ORDER MNGT, BILLING, COVID (PAD), COLLECTION - SUPERVISOR, COLLECTION - TELLER, PAYMENT, eSPKB, PATIENT BILLING, Update Entitlement & GL, Bill Estimation / Interim, Bill Confirmation, Patient Payment History, Outstanding Reminder Letter, Outstanding Write Off, OTHER BILLING, EXEMPTION APPROVAL, COMPANY CASH, DEPOSIT, REPORT & STATISTIC, ADMINISTRATION, and HELPDISK.

The main content area is titled "Bill Details Estimation" and includes a form with the following fields:

- GL Type: Disaster
- Police Case: NO
- Charge Code: [Dropdown]
- Charge Date (From): dd-mm-yyyy
- Charge Date (To): dd-mm-yyyy
- Unit: 0
- Unit Price: 0.00
- Description: [Text Box]
- Charge Amount: [Text Box]

Below the form is a table with the following columns: No., Charge Date, Charge Code, Detail, Charge, Total Charge, Description, and Options. The table contains five rows of data:

No.	Charge Date	Charge Code	Detail	Charge	Total Charge	Description	Options
1	27-10-2025 - 27-10-2025	10001	NORMAL BED	3.00 * 1	3.00		[Edit] [Delete]
2	28-10-2025 - 28-10-2025	LT-001	Full Blood Count (FBC)	18.00 * 1	18.00		[Edit] [Delete]
3	28-10-2025 - 28-10-2025	LT-046	Renal Profile (RP)	10.00 * 1	10.00		[Edit] [Delete]
4	28-10-2025 - 28-10-2025	RADCT-012	CT ABDOMEN/PELVIS (Plain)	75.00 * 1	75.00		[Edit] [Delete]
5	28-10-2025 - 28-10-2025	RAD-001	Chest X-Ray	10.00 * 1	10.00		[Edit] [Delete]

Below the table, the total amount is displayed as 116.00. The Exemption dropdown menu is set to "NO".

At the bottom of the page, there is a "Submit" button highlighted in red, along with a "Cancel" button. The page footer includes the text "Activate Windows Go to Settings to activate Windows" and "Copyright © 2020 - Medical Development Division, Ministry of Health Malaysia Release 1.1.3276".

Preview → Click **Okay**

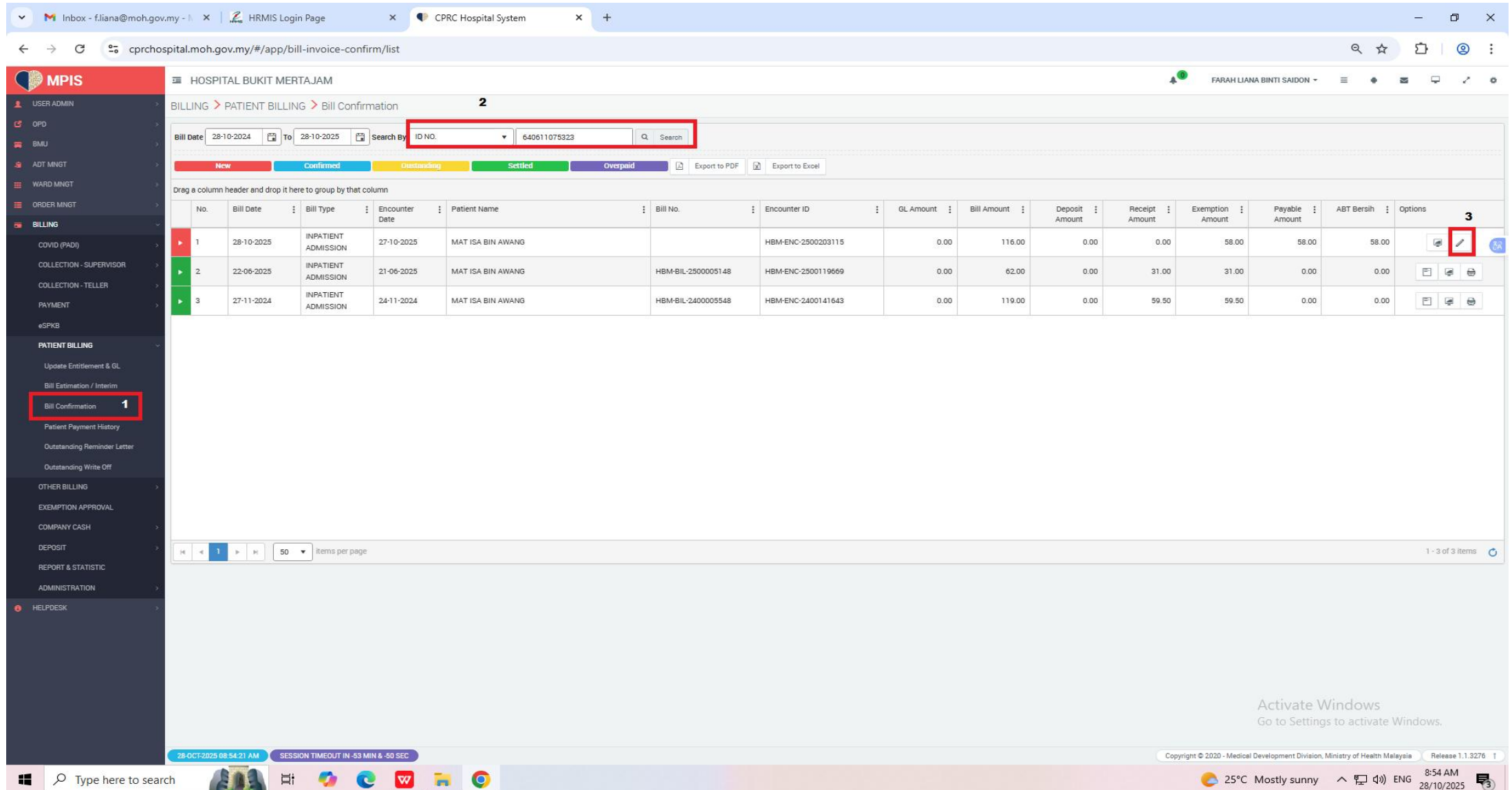
The screenshot shows a web browser window with the URL `cprchospital.moh.gov.my/#/app/bill-invoice-estimate/edit`. The page displays patient information and a bill estimate. A modal window titled "Preview" is open, showing the following details:

- Bill Amount (A): 116.00
- Deposit Amount (B): 0.00
- Receipt Amount (C): 0.00
- Exemption Amount (D): 58.00
- Payable Amount (A-B-C-D): 58.00

The "Okay" button in the modal is highlighted with a red box. The background page shows patient details (ID No. 640611075323, Date of Birth 11-06-1964, Gender MALE, etc.) and a table of bill details.

No.	Charge Date	Charge Code	Detail	Charge	Total Charge	Description	Options
	27-10-2025 - 27-10-2025	10001	NORMAL BED	3.00 * 1	3.00		
	28-10-2025 - 28-10-2025	LF001	Full Blood Count (FBC)	18.00 * 1	18.00		
	28-10-2025 - 28-10-2025	LT-046	Renal Profile (RP)	10.00 * 1	10.00		
	28-10-2025 - 28-10-2025	RADCT-012	CT ABDOMEN/PELVIS (Plain)	75.00 * 1	75.00		
	28-10-2025 - 28-10-2025	RAD-001	Chest X-Ray	10.00 * 1	10.00		
					116.00		

Select Bill Confirmation → Select Search by ID → insert ID patient → click Search → click 



The screenshot displays the 'Bill Confirmation' page in the CPRC Hospital System. The interface includes a sidebar menu on the left, a search bar at the top, and a table of bills. The search bar is set to 'Search By ID NO.' with the value '640611075323'. The table lists three bills for patient 'MAT ISA BIN AWANG'. The 'Bill Confirmation' option in the sidebar is highlighted with a red box and a '1'. The 'Options' column in the table has a pencil icon highlighted with a red box and a '3'.

MPIS HOSPITAL BUKIT MERTAJAM




USER ADMIN
OPD
BMJ
ADT MNGT
WARD MNGT
ORDER MNGT
BILLING
COVID (PADI)
COLLECTION - SUPERVISOR
COLLECTION - TELLER
PAYMENT
eSPKB
PATIENT BILLING
Update Entitlement & GL
Bill Estimation / Interim
Bill Confirmation 1
Patient Payment History
Outstanding Reminder Letter
Outstanding Write Off
OTHER BILLING
EXEMPTION APPROVAL
COMPANY CASH
DEPOSIT
REPORT & STATISTIC
ADMINISTRATION
HELPPESK

BILLING > PATIENT BILLING > Bill Confirmation 2

Bill Date: 28-10-2024 To: 28-10-2025 Search By: ID NO. 640611075323 Search

New Confirmed Outstanding Settled Overpaid Export to PDF Export to Excel

Drag a column header and drop it here to group by that column

No.	Bill Date	Bill Type	Encounter Date	Patient Name	Bill No.	Encounter ID	GL Amount	Bill Amount	Deposit Amount	Receipt Amount	Exemption Amount	Payable Amount	ABT Bersih	Options
1	28-10-2025	INPATIENT ADMISSION	27-10-2025	MAT ISA BIN AWANG		HBM-ENC-2500203115	0.00	116.00	0.00	0.00	58.00	58.00	58.00	
2	22-06-2025	INPATIENT ADMISSION	21-06-2025	MAT ISA BIN AWANG	HBM-BIL-2500005148	HBM-ENC-2500119669	0.00	62.00	0.00	31.00	31.00	0.00	0.00	
3	27-11-2024	INPATIENT ADMISSION	24-11-2024	MAT ISA BIN AWANG	HBM-BIL-2400005548	HBM-ENC-2400141643	0.00	119.00	0.00	59.50	59.50	0.00	0.00	

1 - 3 of 3 items

28-OCT-2025 08:54:21 AM SESSION TIMEOUT IN -53 MIN & -50 SEC

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click  Confirm & Print

Inbox - f.liana@moh.gov.my | HRMIS Login Page | CPRC Hospital System

cprchospital.moh.gov.my/#/app/bill-invoice-confirm/edit

MPIS

BILLING > PATIENT BILLING > Bill Confirmation Form
Note: All fields marked * are mandatory

Bill Information

Bill Date	28-10-2025 @ 00:00	Invoiced By	FARAH LIANA BINTI SAIDON
Bill Type	INPATIENT ADMISSION	Status	NEW
Organization		Batch No.	
Adjusted By	On	Adjustment Remarks	

Patient Information

Full Name	MAT ISA BIN AWANG	Nationality	MYS
Encounter ID	HBM-ENC-2500203115	Hospital MRN	HBM-MRN-2400013030
ID No.	640611073323	Patient Classification	CIVILIAN
Date of Birth	11-06-1964	Age	61 Yrs 4 Mths 16 Days
Gender	MALE	Ward	TRANS
Hall	TRANSFER OUT	Discharge Date	27-10-2025 21:50
Bed No.	TRANS-4-05		
Encounter Date	27-10-2025 17:44		

Entitlement Information

Billing Category	PUBLIC	Entitlement	AWAM
Entitlement Level	WARGA EMAS	Entitlement Class	3RD CLASS (AC & NON AC)
GL Type		Disaster	
Police Case	NO		

Bill Details Information

No.	Charge Date	Charge Code	Detail	Charge	Total Charge	Description
1	27-10-2025	10001	ROOM & BOARD NORMAL BED	3.00 * 1	3.00	
2	28-10-2025	LT001	LAB TEST Full Blood Count (FBC)	18.00 * 1	18.00	
3	28-10-2025	LT045	Renal Profile (RP)	10.00 * 1	10.00	
4	28-10-2025	RADCT-012	RADIOLOGI CT ABDOMEN/PELVIS (Plan)	75.00 * 1	75.00	
5	28-10-2025	RAD-001	Chest X-Ray	10.00 * 1	10.00	
Total					116.00	

GL Amount: 0.00 Bill Amount (A): 116.00 Payable Amount (A-B-C-D): 58.00

Deposit Amount (B): 0.00
Receipt Amount (C): 0.00
Exemption Amount (D): 58.00

Activate Windows
Go to Settings to activate Windows.
[Conditions & Privacy](#) Cancel

18-OCT-2025 08:05:55 AM SESSION TIMEOUT IN 14 MIN & 58 SEC Copyright © 2025 - Medical Development Division, Ministry of Health Malaysia Release 1.1.32.0 25°C Mostly sunny 8:56 AM 28/10/2025

Bill ready for printing

Inbox - f.liana@moh.gov.my - HRMIS Login Page - CPRC Hospital System

cprchospital.moh.gov.my/#/app/bill-invoice-confirm/EMR0130

MPIS


- USER ADMIN
- OPD
- BMU
- ADT MNGT
- WARD MNGT
- ORDER MNGT
- BILLING**
 - COVID (PADI)
 - COLLECTION - SUPERVISOR
 - COLLECTION - TELLER
 - PAYMENT
 - eSPKB
 - PATIENT BILLING**
 - Update Entitlement & GL
 - Bill Estimation / Interim
 - Bill Confirmation**
 - Patient Payment History
 - Outstanding Reminder Letter
 - Outstanding Write Off
 - OTHER BILLING
 - EXEMPTION APPROVAL
 - COMPANY CASH
 - DEPOSIT
 - REPORT & STATISTIC
 - ADMINISTRATION
 - HELPPESK

Search Criteria


Back to Invoice Confirmation List

Print Save Page 1 of 1 100% Single Page

Bil boleh dicetak



BIL HOSPITAL



KEMENTERIAN KESIHATAN MALAYSIA
KERAJAAN MALAYSIA

No Bill: HBM-BIL-2500009042 Encounter Id: HBM-ENC-2500203115 Tarikh Bil: 28/10/2025

MAKLUMAT		MAKLUMAT PENJAMIN	
Nama Pesakit	: MAT ISA BIN AWANG	Nama Penjamin	:
No ID Pesakit	: 640611075323	No K/P Penjamin	:
Alamat	: 31 LRG BELIBIS 37 TMN TANGLING JAYA 14100 SIMPANG AMPAT PULAU PINANG 14100 SIMPANG AMPAT	Maklumat Surat Penjamin	:
No. Telefon	: 0195448321 / 0195440331	Nama Majikan	:
Tarikh Masuk	: 27/10/2025	Alamat Majikan	:
Tarikh Keluar	: 27/10/2025		
Kod Kelayakan	: WARGA EMAS		
Kelas Kelayakan	: 3		

PERIHAL BAYARAN	KADAR DICAJ	UNIT	AMAUN DICAJ
Chest X-Ray	10.00	1	10.00
CT ABDOMEN/PELVIS (Plain)	75.00	1	75.00
Renal Profile (RP)	10.00	1	10.00
Full Blood Count (FBC)	18.00	1	18.00
NORMAL BED	3.00	1	3.00
JUMLAH BAYARAN			116.00
JUMLAH DEPOSIT (sekarang ada)			0.00
JUMLAH RESIT SUDAH DIBAYAR (sekarang ada)			0.00
JUMLAH SUBSIDY YANG DIBERIKAN KERAJAAN (sekarang ada)			58.00
JUMLAH PERLU DIBAYAR			58.00

Activate Windows
Go to Settings to activate Windows.

28-OCT-2025 08:56:47 AM SESSION TIMEOUT IN 14 MIN & 58 SEC Copyright © 2020 - Medical Development Division, Ministry of Health Malaysia Release 1.1.3276

26°C Mostly sunny 8:56 AM 28/10/2025